



SIMON VICTOR

CHIEF INFORMATION OFFICER (CIO)

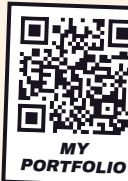
34 years old

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MY
PORTFOLIO

€2M IT budget managed

9 staff across 3 teams

55,000 residents, 42 towns

10+ years leading teams

01 PROFESSIONAL SUMMARY

Passionate about optimizing information systems with a holistic approach, I help organizations modernize, standardize and secure their IT infrastructure. With more than 10 years of experience leading teams in multi-site, industrial and logistics environments, I deliver innovative solutions tailored to business needs. Autonomous and a natural teacher, I rely on my ability to explain complex topics in plain terms to ease dialogue with operational departments and win support for strategic choices focused on efficiency and performance.

02 TECHNICAL & SOFT SKILLS

IT GOVERNANCE & OPERATIONS LEADERSHIP

Defining and executing long-term IT strategy, direct ownership of a €2M budget, running operational security audits and aligning the IT department with business needs.

INFRASTRUCTURE & VIRTUALIZATION

Administration and operational maintenance of Windows Server, Microsoft Entra ID, Office 365, VMware, Hyper-V and Proxmox.

NETWORKS & CYBERSECURITY

- Network architecture and LAN/WAN & Wi-Fi rollout (hardware installation and configuration).
- **Cybersecurity**: administration of firewalls (Fortigate, Stormshield), anti-spam (Fortimail), EDR (HarfangLab, Sentinel, Sekoia) and authentication (MFA), administration of MDM solutions (Intune, Appaloosa).
- **Business continuity**: writing, deploying and regularly testing DRP/BCP, managing backup plans (Veeam).

PROJECT MANAGEMENT & DEPLOYMENT

Hands-on delivery of cross-functional projects, complete infrastructure overhauls, ERP integration and rollout, digitalization projects (digital signage) and business process re-engineering.

TEAM & VENDOR MANAGEMENT

Direct management of multidisciplinary teams (10 people across support, systems, networks and projects), software vendor and service provider relations, SLA monitoring and staff upskilling.

GENERAL STRENGTHS

Strategic and operational autonomy, diplomacy, strong interpersonal skills, recognized ability to explain technical topics to non-IT decision-makers.

03 PROFESSIONAL EXPERIENCE

CHIEF INFORMATION OFFICER

City of Flers & Flers Agglo (urban community)

November 2024 – Present

- ♦ Managing and leading 9 staff across 3 teams (support, systems & networks, development).
- ♦ Supporting the upskilling of teams and departments, and driving change management.
- ♦ Leading major IT projects for a territory of 42 towns (55,000 residents): cybersecurity, applications, transfer of activities, construction of new facilities.
- ♦ Ensuring strategic alignment of projects through close collaboration with operational departments, executive management and elected officials.
- ♦ Accountable for operational maintenance, quality and service continuity across the entire information system.
- ♦ Point of contact for suppliers and service providers: operational follow-up, purchase orders, writing public tenders, cost optimization, contract negotiation, compliance and security oversight.
- ♦ Contributing to strategic decisions, budget management and trade-offs (€2M), regular reporting to executive management and elected officials at management committee meetings.
- ♦ Implementing a cybersecurity policy aligned with the NIS2 directive (EDR with micro-SOC, password manager, awareness training, access control).
- ♦ Harmonizing the IT foundation and the department's methods: rolling out standards, optimizing business processes, and setting up a documentation and regular testing policy.
- ♦ Administration and hardening of Active Directory and the Microsoft 365 multi-tenant environment.
- ♦ Technology integration and implementation of AI tools tailored to each department's specific needs.

IT SUPPORT & ASSET MANAGER

Gemy Automobiles, Laval

March 2023 – November 2024

- ◆ Managed 5 technicians supporting 2,000 users across 50 sites (car dealerships and an industrial site).
- ◆ Budget management (€600k) and renewal of a fleet of 1,500 PCs, 700 mobile phones and 200 printers.
- ◆ Led IT projects that significantly reduced operating costs: ITSM upgrade, digital signage, mobile line migration.
- ◆ Supplier and service provider relations: operational follow-up, purchase orders, cost optimization.
- ◆ Administration of the Microsoft 365 tenant, Active Directory, DHCP, DNS.
- ◆ Network infrastructure administration (Wi-Fi, switches, NAS, IP telephony, etc.).
- ◆ User and VIP support.

IT TECHNICAL MANAGER

Mary Automobiles, Caen

April 2016 – March 2023

- ◆ Supervised 4 technicians for 1,800 users across 60 sites (car dealerships and industrial sites).
- ◆ Led ERP rollout projects and infrastructure expansion and optimization projects.
- ◆ IT asset budget management and IT cost optimization.
- ◆ Technology watch and service provider relations.
- ◆ Administration of the Microsoft 365 tenant, Active Directory, DHCP, DNS.
- ◆ Network infrastructure administration (Wi-Fi, switches, NAS, IP telephony, etc.).
- ◆ User and VIP support.

IT TECHNICIAN

Daltoner, Vire

2014 – April 2016

- ◆ Remote and on-site user support; administration of customer servers running Windows Server and Linux.
- ◆ Workshop maintenance, diagnostics and repair of computers and servers.
- ◆ In-store customer advice.

04 PERSONAL PROJECTS**WINDOWS APP
ONLINE**

An island at the top of the screen that brings together music, notes, timers and AI agents.

online.pissits.com

**WEB APP
AUTOCUT**

Cuts videos, podcasts and sound effects at every silence, right in the browser.

autocut.pissits.com

**HOME INFRA
MEDIA SERVER**

Jellyfin and Plex for 15 users: movies, TV shows, music and books.

05 EDUCATION & CERTIFICATIONS

- ◆ **Bachelor's degree in Network Auditing and Security** (Licence) – University of Caen, 2013.
- ◆ **Two-year technical degree in Business Computing** (BTS) – Lycée Sainte-Ursule, Caen, 2012.
- ◆ **Certifications:** Windows Server (2016, 2019); NIS2 Lead Implementer (2025).

06 ADDITIONAL INFORMATION**LANGUAGES**

French (native), English (B1 level).

INTERESTS

Active follower of financial markets & cryptocurrencies; geopolitics; photography & drones; cinema and reading.

HOME LAB

Running a Proxmox VE environment (LXC, Docker, VMs) and self-hosting a complete open-source ecosystem (Vaultwarden, Pi-hole, Docmost, Homarr, Jellyfin, Homebox) focused on data sovereignty. Access secured through Cloudflare Tunnels, monitoring (Uptime Kuma, WatchYourLAN), 3-2-1 backups, home automation (Home Assistant), plus prototyping and daily use of AI agents (Claude Code, Hermes). Writing technical documentation as part of active technology watch.

COMMUNITY INVOLVEMENT

Volunteer for the French cybersecurity agency's (ANSSI) "Mon Aide Cyber" program (10+ cyber maturity assessments helping small businesses quickly gauge their level and define an action plan); independent consultant for non-profits and SMEs.